



GLOBAL
GREEN TAG
INTERNATIONAL PTY LTD
green product certification
trust brands

QUALITY STATEMENT

Global GreenTag International is committed to providing the following highest quality market leading services locally and globally as follows:

- LCARate and GreenRate product certification;
- Transparency reporting services; including EPD, PHD, HealthRATE, CarbonRATE, Manufacturer Claim Verification, Audit, Peer Review and other Programs;
- Product standards and accreditation;
- Website and certified product database;
- Digital outreach;
- Manufacturer assessment, audit, education and training; and
- Licensee acquisition and support services;

The delivery and maintenance of these services will be to levels of international distinction to meet the needs of the green development, design and construction, consumer and manufacturing sectors.

Further, it is our intent to maintain our high standards which have already generated a sound reputation within Australia and Internationally, it is Global GreenTag International's intention to use and continually improve the effectiveness of a Quality Management System (QMS) to support all our activities.

Quality and Integrity shall be integrated within every activity undertaken by Global GreenTag International and enthusiastically embraced by all staff and contractors so the objectives of relevant and high quality product certification and transparency reporting services, website, education and training, research programs and international market growth are to be achieved. To ensure success, a complete commitment is required to be given by all staff, contractors and licensees.

Global GreenTag International will demonstrate its commitment to quality and integrity by:

- Ensuring its Global GreenTag^{Cert}™ Certification, EPD and PHD Operator and other programs are operated in full accordance with this Policy and respective QMS requirements;
- Providing training to staff in the workplace;
- Supplying ongoing information about the requirements of the quality system;
- Providing sufficient resources to maintain procedures;
- Reviewing quality objectives regularly and keeping staff informed.

In the end, it is the skill, knowledge, experience and accuracy of each person and their appropriate oversight that will enable Global GreenTag International to achieve its goals.

Satisfied users and happy, enthusiastic clients are the life-blood of Global GreenTag International's business. To ensure their ongoing support for Global GreenTag International, a demonstrable commitment to satisfying their needs must be apparent at all times. 'Doing a job right the first time' is the key to quality service, cost reduction, increased productivity and staff satisfaction.


Managing Director
Mary-Lou Kelly
Dated: 8th April 2020


CEO & Program Director
David Baggs



Document	QMS Quality Statement Extract from QMS Manual
Original Author	David Baggs
Current Revision Author(s)	David Baggs

Revision History

Revision	Date	Author	Notes
V1	24/03/15	DB	Creation of Global GreenTag Quality Statement
V2	6/7/2016	TL	Update Quality Statement as per DB Instruction – para 1 - add and Certified product database after website and manufacturer before Education and consumer after design
V3	14/3/17	DB	Add EPD, PCR and PhD and Peer Review Programs
V4	01/05/19	DB	General editorial review to emphasise International aspects, tighten language and add all new services
V5	08/04/20	DB	Adding Integrity as a marker of integrated quality.